

# LUIS GUILLEN

SYSTEMS ENGINEER

## CONTACT

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## PROFESSIONAL PROFILE

**ISystems Engineer (awaiting graduation), specializing in Front-End web development and UI/UX design, with experience in networks and technical support. Technologically skilled, he focuses on creating digital solutions that integrate technology, design, and usability.**

*Ready to drive business efficiency and growth.*

## EDUCATION

**2020-2025 - BARQUISIMETO  
UNIVERSIDAD NACIONAL  
EXPERIMENTAL POLITÉCNICA DE  
LA FUERZA ARMADA NACIONAL  
BOLIVARIANA (UNEFA)**

- Systems Engineering (Pending degree)

## SKILLS

- Soft skills: Teamwork, Collaboration, Thinker, Organization, Detail-oriented, Curious.
- Programming languages: HTML, CSS, JavaScript, TypeScript, Java.
- Frameworks and tools: Node.js, Astro, WordPress, XAMPP, Proxmox, Git, GitHub, Office.
- Design, prototyping, others: Figma, Photoshop, Canva, Filmora.

## LANGUAGES

- Spanish - Native
- English - Intermediate

## REFERENCES

(LÁCTEOS LOS ANDES)

- ING. Ana Carrillo 0414-1089549
- ING. Carlos Yaguaz 0412-1524541

## WORK EXPERIENCE

**LÁCTEOS LOS ANDES / VENILAC**  
Systems Analyst (Intern)

2025 - MARCH/JULY  
**CABUDARE PLANT**

- I developed a web-based system to simplify incident management and support at Lácteos los Andes. This significantly improved the efficiency and effectiveness of the IT department's problem resolution, reducing response times by 80% during a staff adaptation period.
- I provided technical support by addressing software and hardware issues in the plant's various departments, improving the technological and IT environment and achieving a 50% increase in productivity.
- I organized and segmented the plant's internal network, allowing all equipment and its corresponding department to be identified. This facilitated the implementation of a remote access system and increased the efficiency of departmental incident resolution by 80%.
- I installed, configured, and maintained the plant's security cameras, ensuring their operation and proper connection to the DVRs, thus guaranteeing the usability of the video surveillance system.

## PROJECT CATALOG

### Team Project: Psychology Web Appointment System

- Development of a web-based platform for managing psychology appointments, including user registration and authentication, appointment scheduling management, psychologist registration, clinical report generation, and integration with Google Meet for creating virtual appointments.

### AI Project: Sign Language to Text Translation

- Development of an artificial intelligence system using Python and computer vision, capable of capturing the user's hand through a camera and translating sign language into text. The project covers the alphabet and some words, using Python libraries.